

# Switching to solar has never been easier

There is a journey you'll take through the Queensland Solar Hot Water Program.

Completing forms in this pack is the first step in that journey.

You will receive more information on next steps after you are eligible for the Program.

Before completing forms for the Program, you are encouraged to do the following:

Read the Eligibility criteria for the Queensland Solar Hot Water Program on page 4 and carefully assess your eligibility for the Program.

Read the Customer Terms and Conditions in this pack and be sure you fully understand them and are satisfied with them.

Read information about a standard installation under the Queensland Solar Hot Water Program. Information about the types of solar or heat pump hot water systems being offered under the Program is available from the Office of Clean Energy website at [www.cleanenergy.qld.gov.au](http://www.cleanenergy.qld.gov.au) or by calling the Queensland Solar Hot Water Program Hotline on **13 25 23** and selecting Queensland Solar Hot Water Program.

Obtain a copy of the Federal Government's Solar Hot Water Rebate Application Form available from the Department of the Environment, Water, Heritage and the Arts website at [www.environment.gov.au/energyefficiency/solarhotwater](http://www.environment.gov.au/energyefficiency/solarhotwater) or call the Energy Efficient Homes Package Hotline on **1800 808 571**. Read the guidelines and carefully assess your eligibility for the Federal Government rebate.

If you are a tenant or require body corporate approval, you will need to complete the appropriate Permission for installation on premises form which can be found in the forms section of this pack.

Fill in the following forms in the Queensland Solar Hot Water Program Application Pack that are appropriate to your situation, and mail back to the Queensland Solar Hot Water Program, PO Box 15564, CITY EAST QLD 4002.

Once your application form is processed a step by step guide on the next stages will be provided to you.

