

Eligibility criteria for the Queensland Solar Hot Water Program

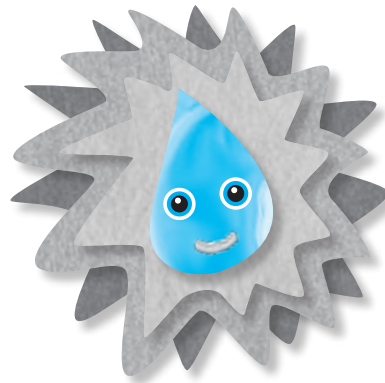
To make the most of electricity cost savings and greenhouse gas emission reductions, this offer is only open to Queenslanders who have an existing electric hot water system installed in their home. Solar hot water systems can cost up to \$5,000 to buy and install in many situations.

The Queensland Government is entering into agreements with solar and heat pump hot water suppliers to supply and install high quality systems at competitive prices under the Program. The Federal Government is offering a \$1,600 rebate to help with the cost of installation.

Before installation, under the Queensland Solar Hot Water Program, as an eligible participant you will pay \$500, or \$100 if you are a pensioner or low income earner, to receive a standard solar or heat pump hot water system professionally installed, with warranty, in a principal place of residence.

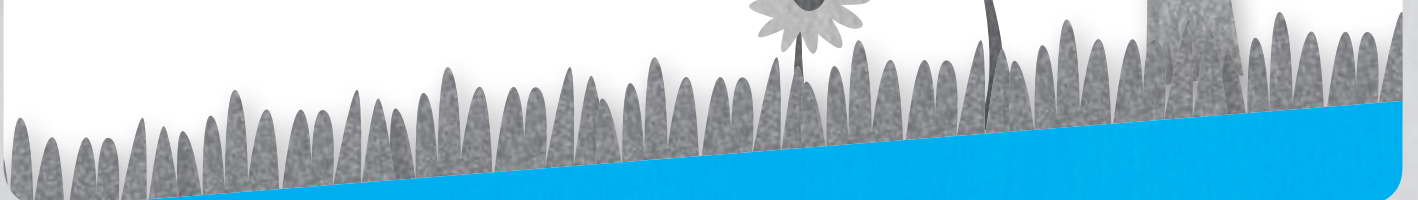
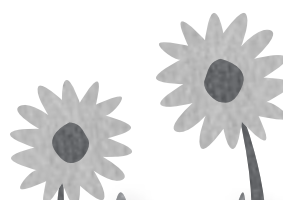
Upon installation, you will receive an additional invoice for \$1,600, equivalent to the Federal Government rebate you will be applying for. You will need to pay that invoice once you've received your Federal rebate.

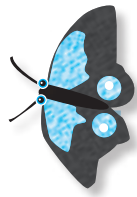
Also under this Program, you need to agree to transfer the right to create and trade Renewable Energy Certificates (RECs) to the hot water system Contractor responsible for installing the hot water system. RECs are issued when a complete solar or heat pump hot water system is installed. The number of RECs issued varies with each hot water system. For more information about RECs, visit the Office of the Renewable Energy Regulator at www.orer.gov.au/recs



To participate in the Queensland Solar Hot Water Program, you need to satisfy the following:

1. You need to meet eligibility criteria under the Federal Government's \$1,600 Solar Hot Water Rebate. That information is available either online or by telephone on:
Website: www.environment.gov.au/energyefficiency/solarhotwater
Phone: Energy Efficient Homes Package Hotline on **1800 808 571**
2. If you are considering applying as a pensioner or low income earner, you will need to verify that you hold a Centrelink Pension Concession Card, a Centrelink Low Income Health Care Card or a Commonwealth Seniors Health Card.





**Reduce the cost of heating water in your home.
Replace your electric hot water system.**

Emergency replacement of electric hot water systems

Because there will be variable waiting times for installation of the solar or heat pump hot water systems depending on your location in Queensland and the type of system most suited to your dwelling, the Program is not able to accommodate emergency replacements if your current electric hot water system fails.

Also, if you cannot wait to replace your existing electric storage hot water system before becoming eligible to access this Program, you are encouraged to enquire about current solar and heat pump hot water system offers available in the marketplace. If you do this, you may still be eligible for the Federal Government's \$1,600 Solar Hot Water Rebate.

Other costs inside the Program

All costs associated with the installation of your new solar technology hot water system will be detailed in a quote provided to you by your Queensland Solar Hot Water Program Contractor prior to you making a decision to proceed to installation. More information can be found under the heading, "A standard installation under the Queensland Solar Hot Water Program".

The Program does not cover any additional costs such as council inspection fees following approval of your installed solar or heat pump hot water system. Council inspection fees vary throughout Queensland ranging from no charge in some areas, up to about \$300 in a small number of council areas. For information on inspection fees in your area, please contact your local council.

