

# A standard installation under the Queensland Solar Hot Water Program

A standard installation under the Program includes supply and installation of a standard solar or heat pump hot water system to a single or double storey dwelling, unit, townhouse or apartment, and removal and disposal of the old electric water storage heater.

Outside the Program, you will also need to meet any additional costs such as council inspection fees following approval of your installed solar or heat pump hot water system.

Under the Program, depending on the system to be installed, the solar hot water storage tank will be installed in the same location as the existing electric storage tank to be replaced, or on the roof. Included in a standard installation is an amount of copper pipe, electrical cable and plumbing and electrical equipment to allow for altering the connections to the new system, installation of a rubble pit for any system overflow, and a short length of insulating foam on the hot water pipe from the system.

A standard installation also includes transfer of the new solar hot water system to Tariff 33 (controlled tariff) if the old electric system was on Tariff 31 (night rate). If the old electric system is on Tariff 11 (domestic) and can be easily transferred to Tariff 33, it will be.

A standard installation does not include:

- council fees
- additional plumbing or electrical equipment, pipes or cables

- electrical switchboard upgrades
- cost of engineering requirements of roof or structural reinforcements or upgrades associated with mounting the storage tank on the roof (particularly in cyclone prone areas)
- any restoration of existing lawns landscaping or garden features disturbed through the installation of the rubble pit
- removal of asbestos, slate or shingled roofing
- securing approvals from other parties such as a landlord or body corporate
- upgrades of substandard and existing plumbing or electrical fittings, connections, pipes or wiring, or
- any other non-standard requirements associated with the particular dwelling.

Information about the types of solar or heat pump hot water systems being offered under the Program is available from the Office of Clean Energy website at [www.cleanenergy.qld.gov.au](http://www.cleanenergy.qld.gov.au) or by calling the Queensland Solar Hot Water Program Hotline on **13 25 23** and selecting *Queensland Solar Hot Water Program*.

