

## 5. Customer Declaration Form

Please tick each box below as appropriate and sign. You must indicate your agreement to each statement for this application to be processed.

### DECLARATIONS, YOUR RESPONSIBILITY AND YOUR RIGHT TO PRIVACY (Please read carefully)

- I certify as the applicant that I am the owner (or that I am a tenant and have received permission from the owner / or that I am an owner of a strata title dwelling managed by a body corporate and that I received permission from the body corporate) of the residential property where the new solar or heat pump hot water heater is to be installed.
- I certify as the applicant that I have read and understood the Queensland Solar Hot Water Program Application Pack and I declare that I meet all eligibility criteria set out in the Application Form.
- I certify that, to the best of my knowledge, all details provided by me in the process of applying for the Queensland Solar Hot Water Program are true and correct at the time of completing this form.
- I acknowledge that I will be provided with a written quote by the Contractor responsible for installing the system (“the Contractor”) the solar or heat pump hot water system and that quoted prices for installation may exceed \$100 or \$500 where my home requires a non-standard installation and for other external fees such as council inspections.
- I acknowledge that it is my responsibility to organise a time to make my home available for inspection by the Contractor, if required, and once installation is agreed upon, it is my responsibility to make my home available for installation.
- I understand that, should I wish to proceed with the installation, I will be required to agree to the quote prior to the installation and sign the contract the Contractor provides to me.
- I agree to make full payment of the \$100 or \$500 plus any additional costs for a non-standard installation to the Contractor upon acceptance of the quote.
- I understand that in order for me to receive a solar or heat pump hot water system under the Queensland Solar Hot Water Program, I will be required to complete the Federal Government’s Solar Hot Water Rebate Application Form following the installation of my solar or heat pump hot water system.
- I certify that I meet all criteria and requirements of the Federal Government’s Solar Hot Water Rebate program but agree that if I am wrong and should I not be eligible for the rebate after installation, I am liable to pay \$1,600 to the Queensland Government.
- I acknowledge that Renewable Energy Certificates (RECs) are issued when a solar or heat pump hot water system is installed, and that these certificates hold value. By participating in the Queensland Solar Hot Water Program, I agree to sign a form transferring the right to create and trade these RECs to the Contractor for my solar hot water system following installation of my new solar hot water system. I understand that the value of the RECs will contribute to the cost of the system.
- I agree that when I receive a purchase receipt for the full value of the solar or heat pump hot water system from the Queensland Government, I will submit the Federal Government’s Solar Hot Water Rebate Application Form and the purchase receipt to the Federal Government for processing.
- I agree to pay the sum of \$1,600 to the Queensland Government regardless of whether or not my application for the Federal Government’s Solar Hot Water Rebate is successful.
- I acknowledge that even if I meet all eligibility criteria, the Queensland Government may, at any time, reject or revoke acceptance of my application.
- I acknowledge that giving false or misleading information is a serious offence.
- I acknowledge as the applicant that the Queensland Government accepts no liability for any loss, damage or cost incurred by me or any third party as a result of, or arising from, the installation of a system which has been the subject of this application.
- I accept all Customer Terms and Conditions of the Queensland Solar Hot Water Program.

Your signature

Date

**Forward your completed application form to: Queensland Solar Hot Water Program, PO Box 15564, CITY EAST QLD 4002**

*If you have questions, please call the Hotline on 13 25 23 and select the Queensland Solar Hot Water Program.*